

## IMPORTANT INFORMATION

### Limited Lifetime Sheet Metal Parts Warranty

We protect your purchase with a lifetime guarantee against inside-to-outside perforation caused by rust. This covers the cost of repair, including reasonable and customary parts and labor and begins on the original date of purchase for ARK extending for as long as the original purchaser owns the vehicle.

#### The Sheet Metal Warranty does not cover:

Cosmetic or surface corrosion resulting from chips, scratches, or other causes, corrosion perforation caused by improper installation, neglect, accident, abuse or any event not considered normal use to your vehicle, damage from the environment, including weather, hail damage, airborne fallout (chemicals, acid rain, etc.), cleaning solvents and/or polishing materials.

### 90 Days Limited Mechanical Parts Warranty

We protect your investment with a 90 days guarantee against product failure due to defect. ARK will replace, or refund the purchase price of the part in the event of a failure. In addition for established professional repair businesses we will protect your purchase by reimbursement of claims, capped at our current schedule to repair or replace an Engine or Transmission assembly that is defective if purchased and documented with less than 50,000 miles.

#### The Mechanical Parts Warranty does not cover:

Breakdowns caused by non-covered components, improper installation, defective workmanship, usage for which that part was not intended and/or improper maintenance (e.g. using the correct types and levels of fluids and lubricants as outlined in the owner's manual).

#### All Warranties are Null and Void if:

- The vehicle is converted from private passenger use to commercial or fleet use, or is used for racing or other competition or off-road recreational purposes.
- Failure is caused by abuse, misuse, or modifications.
- Failure is caused by towing a trailer or other vehicle, unless the vehicle is equipped for this purpose as recommended by the manufacturer.
- The vehicle has been modified to plow snow, whether the snowplow is attached to vehicle or not.
- The part fails or becomes defective due to the vehicle being involved in a collision.
- Product is installed and operated outside of the United States.
- The installed heat tab center is melted or removed.
- The part is sold "As Is" as indicated on the front of the invoice.

#### Notice

- **The original invoice must accompany all returns and is not transferable.**
- We reserve the right to inspect any product prior to replacement.
- The year and model of the vehicle or part printed on this invoice is within a range of the interchangeability and may not necessarily be the exact model and year as the part or vehicle that has been provided.
- Windshield breakage is not covered under this warranty.
- Refer to the Manufacturers "Owner's Manual" of your vehicle for the correct operation and maintenance schedule.
- This part may have accessories that are attached and must be switched or removed to accommodate proper installation, which is the responsibility of the installer. Such parts have been included to aid in the convenience of installation and are not covered by this warranty. Engine warranties are limited to defects in the block, heads, pistons, crankshafts, camshafts, rockers, and oil pumps. All other parts that may be provided are "Accessory and Extra Parts". No warranty is provided for any consequential parts that are attached parts such as switches, sensors, cables, electronics, belts, hoses, water pumps, and manifolds.
- This warranty does not cover freight damages.

## Labor and Installation

- We are not responsible for injury or damages during, or as a result of, the installation of our product.
- Timing belts, thermostats, spark plugs, fluids and seals are routine maintenance items and should be replaced at the time of installation and at the manufacturers recommended service intervals.
- Proper operation of the cooling and electrical system must be checked during the installation of products that can be affected by those systems. While most fluids have been drained from our products, it is your responsibility to completely drain and replace fluids, lubricants, antifreeze, and filters that are fresh lean and approved by the OE manufacturer.
- **Transmission:** It is the responsibility of the installer to replace the radiator or transmission oil cooler, flush the transmission oil cooling lines, fill differential, adjust shifter mechanisms, replace filters, replace seals, replace pan gaskets and reset or replace computer codes when installing a transmission.
- **Engine:** Claims related to the overheating and/or improper lubrication of the engine or its components are not covered by this warranty.

All implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the duration of this warranty and do not cover incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

- **No refunds, guarantees, or exchanges on any electrical parts of fuel system parts for any reason, unless otherwise stated on the front of this invoice.**
  - **DEPOSITS ARE NOT REFUNDABLE. Parts held for 30 days.**
  - **REMEMBER, NO RECEIPT, NO WARRANTY, NO REFUND!!!**
  - **BY ACCEPTING CONDITION ON SHIPPED PART(S) YOU ACCEPT THAT SHIPPING CHARGES ARE NOT REFUNDABLE FOR ANY REASON!**
- **Special order parts are non-returnable unless they are incorrect. Then returnable at the supplier's discretion.**